

Verra Makelaars always uses objective selection criteria when scheduling a viewing and submitting a rental proposal to the landlord. Prior to a collaboration, Verra Makelaars informs its clients well about its objective selection procedure and expects the same objectivity from her clients when choosing a tenant.

Verra Makelaars will never use discriminatory selection criteria or respond to such requests from clients. Verra Makelaars will never ask for irrelevant information such as ethnic or cultural background, religious identity, political affiliation, physical health (unless this is important due to the (in)accessibility of the accommodation offered), mental health, sexual orientation.

We always ask an applicant to submit a digital viewing request in case of interested. This can be done via the relevant website or by email to: rotterdam@verra.nl or den Haag@verra.nl. A viewing moment will be arranged based on the order of entry in combination with a suitable profile based on the questions below.

Information required for viewing request:

- Desired starting date and duration
- Working or studying
- Amount of the (joint) income
- Guarantor's presence and income if studying
- Number of persons/household composition
- Pets yes or no

Documents required when submitting a rental proposal:

Employed:

- Copy of passport
- employment contract
- Employer's declaration
- Pay slips from the past 3 months
- Proof of most recent salary transfer
- Copy of bank card

Self-employed:

- Copy of passport
- Extract from Chamber of Commerce (not older than 3 months)
- Annual figures for the past 2 years
- Proof of income tax for the past 2 years
- Recent bank statement
- Copy of bank card

(If you want to rent as a company, the above documents also apply).

Studying:

- Copy of passport
- Proof of study registration
- Copy of passport of guarantor(s)
- Income statement of guarantor(s)
- Guarantee form

Verra Makelaars screens the documents for completeness and reliability and maintains a gross income requirement of 3.5x the basic rent. This can be higher at the request of a landlord. In that case, the deviating income requirement is always stated in the relevant advertisement.

Preconditions such as the following can be included in the landlord's choice:

- Additional tenant requests concern rented property
- Work situation, temporary or permanent contract

A candidate tenant will receive a written assignment or rejection from Verra Makelaars stating the reason.

Definition of candidate tenant: A person who submits a rental proposal following a viewing at Verra Makelaars

Definition of applicant: A person who is interested in a viewing with Verra Makelaars